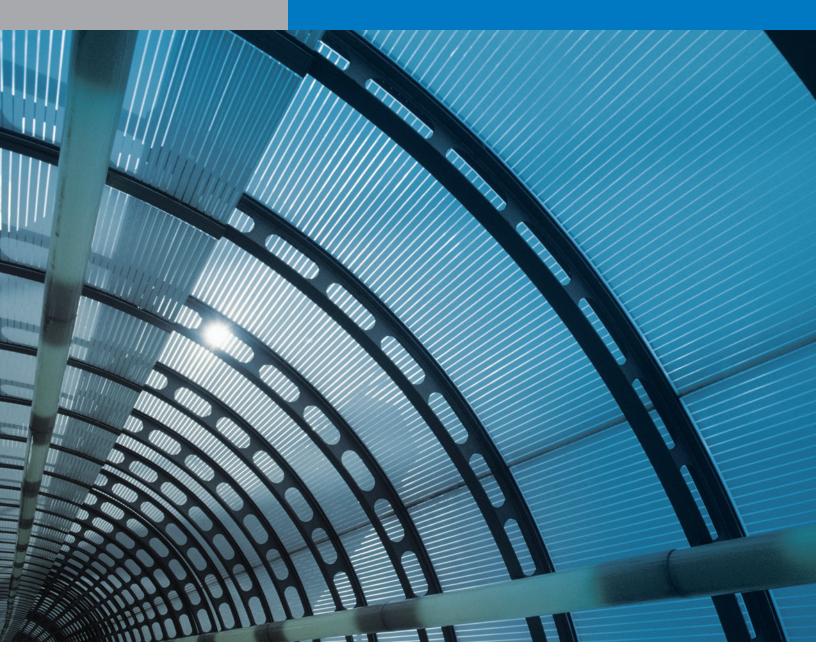
# IO NESBITT BURNS Gateway® User Guide

An Online Standard in Connectivity





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eServices

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For Gateway technical support, please contact the Gateway Helpdesk at 1-877-873-7664 or via e-mail at gateway.helpdesk@bmonb.com

### Introduction

BMO Nesbitt Burns Gateway is our online client information centre that provides instant access to a wealth of account information, allowing you to:

- turn off paper statements<sup>1</sup>;
- view all your holdings in detail twenty four hours a day – in each of your individual accounts or in one consolidated view;
- check past and current transactions transaction history provides 16 months of past activity (four months of cash transactions);
- view tax-adjusted average cost and unrealized gain/loss information on the securities you own;
- establish and monitor virtual portfolios;
- obtain customized charts on securities and indices;
- see the latest news on companies in your portfolio or that you are monitoring;
- access prices on quotable securities;
- download your holdings and transaction history information into applications such as Microsoft Excel;

- view a customizable summary of the US and Canadian values of your accounts on the Gateway Home screen;
- personalize the naming of your accounts for immediate recognition and define the order in which you view them;
- access BMO Nesbitt Burns' equity research<sup>2</sup>, independent third party equity research, and much more.

Most importantly, Gateway enables you to be completely connected to your Investment Advisor. You will be provided with the information and online tools needed to share ideas, communicate on an ongoing basis, and ultimately, make the most appropriate investment decisions together.

For step-by-step instructions on how to use Gateway, refer to the relevant section of this guide, or visit our online help located at the top right corner of every Gateway screen.

<sup>&</sup>lt;sup>1</sup> Only account owners are authorized to change their statement delivery option. Entity (e.g. corporate) accounts cannot change statement delivery preferences.

<sup>&</sup>lt;sup>2</sup> Online research through Gateway is available to qualifying clients. Ask your BMO Nesbitt Burns Investment Advisor for further information.

# Signing into Gateway

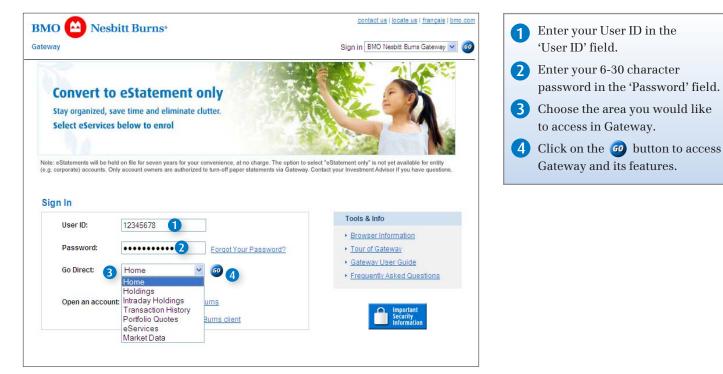
#### **Gateway Site Location**

C Welcome to BMO Nesbitt Burns Gateway - Windows In	nternet Explorer
COO - E https://gateway.bmonesbittburns.com/	
Eile Edit View Favorites Tools Help	🗙 🍖 Convert 👻 🔂 Select
🖕 Favorites 🛛 🚖 🙋 Suggested Sites	
C Welcome to BMO Nesbitt Burns Gateway	
BMO 🙆 Nesbitt Burns	<u>contact us   locate us   français   bmo.com</u>
Gateway	Sign in BMO Nesbitt Burns Gateway 💌 🧑

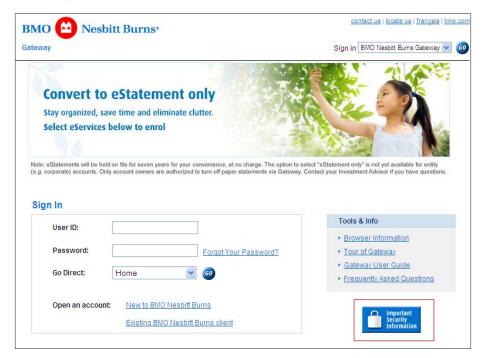
Gateway is located at: https://gateway. bmonesbittburns.com



#### Signing into Gateway



#### Ensuring the Security of Your Account Information in Gateway



BMO Nesbitt Burns Gateway uses Entrust Certification Authority. This allows BMO Nesbitt Burns to use 128-bit encryption with clients using Firefox 1.0 or higher and Microsoft Internet Explorer 6.0 or higher in Canada, the US and around the world. 128-bit encryption technology is the most secure form of encryption currently available in North America. To learn more about how we protect the security of your account information in Gateway, click on the 'Important Security Information' link located on the Gateway Sign-In screen.

#### Suspending Your Gateway Password

AO 🔛 Nes	bitt Burns <sup>®</sup>	<u>contact us   locate us   français   bmo.</u>
eway		Sign In 🛛 BMO Nesbitt Burns Gateway 💌 🌘
Stay organized,	D eStatement only save time and eliminate clutter. s below to enrol	
	eld on file for seven years for your convenience, at no charge. The op Dnly account owners are authorized to furn-off paper statements via G	
.g. corporate/ accounts. c		
Your Gateway accou	nt has been suspended due to multiple failed login atte ase call your Investment Advisor for assistance, other sage 22349)	
Your Gateway accou access Gateway, ple 877) 873-7664. (Mes	ase call your Investment Advisor for assistance, other	wise call our Internet Help Desk at 1
Your Gateway accou access Gateway, ple 877) 873-7664. (Mes	ase call your Investment Advisor for assistance, other	wise call our Internet Help Desk at 1 Tools & Info
Your Gateway accou access Gateway, ple 877) 873-7664. (Mes Sign In	ase call your Investment Advisor for assistance, other sage 22349)	wise call our Internet Help Desk at 1 Tools & Info  Browser Information
Your Gateway accou access Gateway, ple 877) 873-7664. (Mes Sign In User ID: Password:	ase call your Investment Advisor for assistance, other sage 22349)	wise call our Internet Help Desk at 1 Tools & Info
four Gateway accou access Gateway, ple 877) 873-7664. (Mes Sign In User ID:	ase call your Investment Advisor for assistance, other sage 22349)	wise call our Internet Help Desk at 1 Tools & Info  Browser Information Tour of Gateway

For your protection, your password will be suspended if it is entered incorrectly three consecutive times. If your login password has been suspended and you have already signed into Gateway at least once, you can contact the Gateway Helpdesk at 1-877-873-7664 to have your password reset. You will need to provide the Gateway Helpdesk analyst with the correct answer to your security question in order to verify your identity. If you have never signed into Gateway and your password has been suspended, you can contact your Investment Advisor to reset your password.

#### ) Did you know?

Encryption is a means of scrambling information between your PC and BMO Nesbitt Burns' computing systems. Information that is encrypted at one end is decrypted (decoded) upon receipt at the other end.

#### Changing Your Temporary Gateway Login Password

This is a security measure to protect the	ou to sign in with a unique user ID and password whenever you enter the site privacy of your personal information.
Sateway Password	
For security reasons, you must change t the Gateway Helpdesk,	he temporary Gateway password given to you by your Investment Advisor or
	be 6-30 characters long and cannot be the same as your previous or enter this new Gateway password each time you sign into Gateway.
Temporary Password:	
New Gateway Password:	2
Confirm New Gateway Password:	3
reset your password. Please keep this in	wer that will be used by the Gateway Helpdesk in the event that you need to n mind, as you will be asked to respond to your question to verify your identity does not exactly match what you enter here, the Gateway Helpdesk will not b
	ion and answer every time your password is reset.
Note: You will need to enter a new quest	
Tip: Input a question with a one-word an	iswer that will be easy for you to remember but difficult for others to guess. We and answer involving times and dates, as they can be more difficult to
rip: Input a question with a one-word an strongly suggest not creating a question emember.	iswer that will be easy for you to remember but difficult for others to guess. W
Fip: Input a question with a one-word an strongly suggest not creating a question	iswer that will be easy for you to remember but difficult for others to guess. W and answer involving times and dates, as they can be more difficult to

For security reasons, when you sign into Gateway for the first time, you will need to change the temporary password sent to you by your Investment Advisor. You will also be required to enter a security question and answer that will be used by a Gateway Helpdesk analyst to verify your identity in the event that your password needs to be reset. You will need to enter a new password and a security question and answer every time your password is reset.

- Enter the temporary password provided to you by your Investment Advisor or the Gateway Helpdesk in the 'Temporary Password' field.
- 2 Enter a new password between 6- 30 characters in the 'New Gateway Password' field. Your new password must be different than your temporary or previous passwords.
- 3 Re-enter your new password in the 'Confirm New Password' field.
- 4 Enter a security question in the 'Question' field. This security question will be used by the Gateway Helpdesk in the event that you need to reset your password.
- 5 Enter the answer to your security question in the 'Answer' field.
- 6 Re-enter the answer to your security question in the 'Confirm Answer' field.
- **7** Click on the 'Submit' button.

#### 💡 Tip

Input a security question with a one word answer that will be easy for you to remember but difficult for others to guess. We strongly suggest not creating a question and answer involving time and dates, as they can be more difficult to remember.

# Helpful Hints About Gateway

#### Symbol Search 🕐

Gateway	Account Info   Research   Tr	ading   <u>Virtual Portfolio</u>	o   Market Data   <u>He</u>	Ip   Preferences Other Services	/Accounts
			C BMO Nesbit	t Burns Gateway - Windows Internet Ex	çılorer 📃 🗖 🛿
Market Data			вмо 🗠	Nesbitt Burns*	Close
Market Data	Market Movers Symbol 1 2	More News	Exchange Canadian E SEARCH 4	quity Search String general	3
Type		Exchange			
Equity 🗠		CDN 🛩	Symbol		Exchange
SUBMIT	ET		CGI.PR CGI.PR.C	CANADIAN GENERAL INVESTMENTS L CDN GENERAL 3.90% PR	Toronto
			GMO	GENERAL MOLY INC	Toronto
privacy   legal   s	ecurity		GMM.U	GENERAL MOTORS CO US	Toronto
			<		)))

#### Quick Link to Market Information

мо 🙆 м	Nesbitt Burns <sup>®</sup>				Home	<u>Site Map</u>   <u>Conta</u>	act Us   Sign Out
ateway A	ccount Info   <u>Research   ]</u>	Trading   Virtual Por	tfolio   <u>Market Data</u>	Help   Preferences	[	Other Services/A	ccounts 👻
ccount: My Inv	vestments 💌		Sort By:	Currency	~	Quick Link Messages Exchange	Rates
s of: 🔿 Intr	aday 19Feb2014 💿	Previous Day 1	8Feb2014			<ul> <li>Contact My</li> <li>View IA We</li> </ul>	
Holdings Tra	nsaction History Porti	iolio Quotes Ca	sh Details Asse	t Mix Perform	ance Summary	Statements	
Currency: A	dl 🗸						ort to Excel ter-friendly
TOTALS		CASH	VALUE OF SE	CURITIES	ACCOU	NT E	BUYING POWE
	11	11,908.08 CAD	3,26	0,123.25 CAD	3,372,031 C	.32 AD	1,819,185.9 CA
Canadian Dolla							
Cash & short-t Type/	erm Symbol/		Average	Previous	Market	Unrealized	% Gair
Currency	Description	Quantity	Cost	Close	Value	Gain/Loss	Los
Margin		0.000	77,813.53		77,813.53	0.00	0.00%
CAD	CASH BALANCE		CAD		CAD	CAD	
Fixed income & Preferred s	& related securities hares						
Type/ Currency	Symbol/ Description	Quantity	Average Cost	Previous Close	Market Value	Unrealized Gain/Loss	% Gair Los
Margin	MFC.PR.A	800.000	25.00	25.510	20,408.00	408.00	2.04%

The Symbol Search 🕐 icon displayed throughout the Account Information, Trading, Market Data and Virtual Portfolio screens, allows you to search for the symbol of a North American stock or mutual fund.

- Click on the located next to the 'Symbol' field. A 'Symbol Search' window will appear.
- 2 Select the exchange type of the security you are looking for from the 'Exchange' drop-down menu.
- 3 Enter the company name of the security you are looking for in the 'Search String' field.
- 4 Click on the 'Search' button to display a list of potential matches.
- 5 Click on the symbol hyperlink to select a symbol.

The Market Data icon displayed throughout the Account Information and Virtual Portfolio screens allows you to view 20-minute delayed quotes, customizable charts and up-to-date news on equities as well as 20-minute delayed quotes on options and mutual funds in your holdings and virtual portfolios.

Click on the **w** icon next to a security in your holdings or virtual portfolio to view the market data for the corresponding security.

#### Quick Link to Research 🔞

BMO 🔛 I	Nesbitt Burns <sup>®</sup>				Home	<u>Site Map</u>   <u>Contac</u>	<u>t Us</u>   <u>Sign Out</u>
ateway A	Account Info   <u>Research   Ti</u>	rading   <u>Virtual Port</u>	tfolio   <u>Market Data</u>   <u>H</u>	Help   Preferences	[	Other Services/Ac	counts 💌
Account: Joint	raday 19Feb2014	Previous Day 18		urrency	~	Quick Link: Messages Exchange F Contact My View IA Wet	ates A
Holdinas Tra	ansaction History Portfo	lio Quotes Cas	sh Details Asset	Mix Bosform	ance Summary	Statements	
							A 2 1 1
TOTALS		CASH 1,602.93 CAD	VALUE OF SEC 862	URITIES 2,490.49 CAD	ACCOL 864,093 C	JNT BI	1,602.93
		1,602.93		,490.49	864,093	JNT BI	UYING POWEF 1,602.93
	ar Account	1,602.93		,490.49	864,093	JNT BI	UYING POWEF 1,602.93
Canadian Doll	ar Account	1,602.93		,490.49	864,093	JNT BI	JYING POWEF 1,602.93 CAE % Gain
Canadian Doll Cash & short- Type/	ar Account term Symbol/	1,602.93 CAD	862 Average	2,490.49 CAD	864,093 C Market	Unrealized	UYING POWER 1,602.9: CAI % Gain Loss
Canadian Doll Cash & short- Type/ Currency Cash CAD	ar Account term Symbol/ Description CASH BALANCE ties & related securities	Quantity 0.000	Average Cost 1,602.93	2,490.49 CAD	864,093 C Market Value 1,602.93	Unrealized Gain/Loss 0.00	UYING POWER 1,602.9: CAI % Gain Loss
Canadian Doll Cash & short- Type/ Currency Cash CAD Common equi	ar Account term Symbol/ Description CASH BALANCE ties & related securities	Quantity 0.000	Average Cost 1,602.93	2,490.49 CAD	864,093 C Market Value 1,602.93	Unrealized Gain/Loss 0.00	JYING POWER 1,602.9 CAt % Gain Loss 0.00% % Gain
Canadian Doll Cash & short- Type/ Currency Cash CAD Common equi Common equi	ar Account term Symbol/ Description CASH BALANCE ties & related securities quity Symbol/	Quantity 0.000	Average Cost 1,602,93 CAD Average	CAD Current Price	Market Market 1,602,93 CAD	Unrealized Gain/Loss Unrealized Gain/Loss Unrealized	rc-friendly JYING POWER 1,602,93 CAD % Gain Loss 0,00% % Gain Loss 13,40%

#### Emailing Your Investment Advisor from Gateway

-		S*   Trading   Virtual Portfolio   Market Data   Help   Preferences	Ho		es/Accounts
<u></u>	Tresearch		Other Service		
Virtual Portfolio:	0.44		Quick Lir	S	
virtual Portfolio:	Portfolio 4 💌	🖉 BMO Nesbitt Burns Gateway 🔳 🗖 🔀	<ul> <li>Exchange</li> <li>Contact N</li> </ul>		
		BMO 🙆 Nesbitt Burns <sup>,</sup> Close	View IA W	/ebsite	
TOTALS		Select the names of the e-mail recipients and click Send		GAIN/LOSS 64,062.64 CAD	
Canadian Securities		John Smith Jane Smith			
Symbol	Quantity	D Joe Smith	Change	Gain/Loss	
APF.UN. Toronto		For configuration purposes, check if you use Microsoft © Outlook			
BMO, Toronto	100.000	SEND 2	8.23	823.00	
BMO.PR.G.	10.000				
R M CNR, Toronto	5,000.000	Do not e-mail trading instructions or any confidential information. Any information you send could be	12.44	62,200.00	
ESI, Toronto	500.000	observed by a third party while in transit.	0.92	460.00	
MR. S&P/CDNX	100.000	Please note: your browser must be configured for e- mail to use this feature.		12	
MINT. S&P/CDNX	500.000		-0.08	-37.50	
MGE1580	0.000		-10.15	0.00	
MGE419	0.000	< >	6.89	0.00	
MGX, Toronto	100.000	1.45 145.00			
MT. Toronto	10,000.000	5.00 50,000.00			

Gateway alerts you whenever there is new BMO Nesbitt Burns equity research available on Canadian or US equities and mutual funds in the Account Information, Virtual Portfolio and Market Data screens.

Click on the **(R**) icon to view new research reports on the corresponding security.

### **Did you know?** You can customize your definition of "new" BMO Nesbitt Burns Equity research that has been published in the last 1 to 99 days. Please refer to the 'Preferences' section of this guide for step-by-step instructions.

Gateway makes communicating with your Investment Advisor easy, allowing you to e-mail your Investment Advisor from virtually every screen.

- Click on the 'Contact My IA' link located a the top right corner of most Gateway screens.
- 2 A window will appear listing the e-mail recipient(s) from your Investment Advisor's office, including your Investment Advisor. Select the name(s) of the e-mail recipient(s) and click 'Send'.

If the 'Contact My IA' link is not displayed on your Gateway screens or your Investment Advisor is not listed in the window, please contact your Investment Advisor to have this feature added.

#### Viewing Your Investment Advisor's Website

-	Ditt Burns	Trading   Virt	ual Portfolio   <u>Ma</u> ew - <u>Edit</u>	rket Data   <u>Help</u>   <u>P</u>	references	H	ome   <u>Site Map</u>   <u>C</u> Other Service	ontact Us   Sign Out ss/Accounts	pers	ur Investment Advisor has a onal Website, you can connect i ugh virtually every Gateway scru
						0.1.1.1				
Virtual Portfolio:	Portfolio 4 💌	C View IA	Website - Win	dows Int 🖡	~	Quick Li Message Exchang Contact I View IA V	es e Rates			Click on the 'View IA Website' located at the top right corner o most Gateway screens.
TOTALS		To view J	lohn Smith's We	bsite <u>click here</u>			GAIN/LOSS 64,149.09 CAD			A window will appear with a link to your Investment Advise
Canadian Securities										personal Website.
Symbol	Quantity					Change	Gain/Loss			
APF.UN. Toronto	10.000									
BMO, Toronto	100.000					8.28	828.00			The 'View IA Website' link w
BMO PR.G. Toronto	10.000									only be displayed in Gateway
CNR. Toronto	5,000.000					12.45	62,250.00			your Investment Advisor has
ESI, Toronto	500.000					0.98	490.00			personal Website.
MR. S&P/CDNX	100.000									
MINT, S&P/CDNX	500.000					-0.08	-37.50			
MGE1580	0.000	<				-10.15	0.00			
MGE419	0.000	19.47	0.00	26.36	0.00	6.89	0.00			
MGX, Toronto	100.000	1.45	145.00							
M NT Toronto	10 000 000	5.00	50,000,00				10			

#### **Exchange Rates**

вмо 🙆	Nesbitt Burn	S*			Home	Site Map   Conta	ct Us   Sign Out
Gateway	Account Info   Researc	[	Other Services/A	ocounts 💌			
Account: RR	9P 🗸		Sort By:	Currency			
Heedenia Inn	0r 🖸		sort bj.	ounency	0.20	V Messages	
				- 10		<ul> <li>Messages</li> <li>Exchange</li> </ul>	
		C Curr	ency Exchange - Wir	1dows 🗐 🗖 🔀		<ul> <li>Contact My</li> <li>View IA We</li> </ul>	
As of: 💿	ntraday 19Feb2014	DMO		Burns' Close		* VIEW IA WE	insite
	124	BMO	Nesbitt	Burns <sup>*</sup> Close			
_		As of	19Feb2014 2				
Holdings	Transaction History	Curre	ncv	Exchange Rate	ails Performan	ce Summary S	tatements
		USD	100	1.10500		Expo	int to Excel
		EUR		1.52004		E Print	er-friendly
		GBP	British Pound	1.84303		Constantion of the	24201102220685030
TOTALS		JPY HKD	Japanese Yen	0.01080	ACCOU	INT E	BUYING POWE
		AUD	Hong Kong Dollar Australian Dollar	0.99815	567,277	.03	15,464.9
		CHF	Swiss Franc	1.24409	C	AD	CA
21	2020-02	MEX		0.08357	-		
Canadian Do	llar Account	NZD	New Zealand Dollar	0.91759			
Cash & sho	t-term		change rates displayed a dated throughout the busi		1		
Type/ Currency	Symbol/ Description	are op	antes minograph me obsi	www.wuy.	Market Value	Unrealized Gain/Loss	% Gai Los
Guirency					15,464.96	0.00	0.00
Cash	CASH BALANC				CAD	CAD	
	LASH BALANC				57,213.63	3,745.16	7.00
Cash	CASH BALANCI						
Cash CAD	CPN ONT HYD 2				CAD	CAD	
Cash CAD Cash CAD	CPN ONT HYD 2 e & related securities	<		>	CAD	CAD	

Gateway allows you to view midexchange rates on 9 different currencies, updated throughout the business day.

1 Click on the 'Exchange Rates' link located at the top right corner of your Account Information, Virtual Portfolio, Trading, and Market Data screens.

2 A window will appear with current mid-exchange rates.

#### ( Did you know?

The mid-exchange rate is the average of the buy and sell rate for each currency.

### The Gateway Home Screen

#### Message Centre

BM	0 🙆 N	esbitt Burns			<u>Site Map   Contact Us   Sign Or</u>
Gatev	way <u>Ac</u>	count Info   Research	rket Data   Help   Preferences Other Services/Accounts		
Home	e				
Acc	ount Summary				Message Centre
As o	of: 24Feb2014				
Acco	ount		CAD	USD	Welcome to Gateway
Joint		2,915,2	240.41	439,644.77	25Feb2014
Indivi	idual	903,7	903,700.88		BMO Nesbitt Burns is pleased to offer 24-hour access to your account information, news, guotes, charts and much more. If you
TESA	5				
RRS	P	4,757,2	4.757.235.27 49		E-mail My Investment Advisor
Total		9,391,525.48		935,088.97	B
Mar	ket Watch				News
As	of: 25Feb2014	11:30:00 AM			Equity News - Canada More News
	Index	Last	Change	%	<ul> <li>UPDATE 1-Potash Corp CEO says Uralkali-Belaruskali reunion 'logical'</li> </ul>
<b>1</b>	TSX Comp	14,207.54	-19.54	-0.14 % 🔻	UPDATE 1-Agrium to expand Texas nitrogen plant
	S&P/TSX 60	815.76	-0.06	-0.01 % 💌	<ul> <li>UPDATE 1-Tim Hortons to open 800 restaurants under new otosteam</li> </ul>
<b>W</b>	DJIA	16,234.98	27.84	0.17 %	strategy Market Report News - Canada
	S&P 500	1,852.51	4.90	0.26 %	CANADA STOCKS-TSX slips as energy shares drop with oil;
-	NASDAQ	4,306.95	13.98	0.32 %	banks gain
-	Nikkei 225	15,051.60	213.92	1.42 %	Equity News - U.S.
1	TSX Vent	1,013.17	-5.78	-0.57 % 💌	<ul> <li><u>TREASURIES-Prices rise, vields slip on soft U.S. consumer</u> confidence</li> </ul>
-	Hang Seng	22,317.20	-71.36	-0.32 % 🔻	<ul> <li>UPDATE 1-Potash Corp CEO says Uralkali-Belaruskali reunion</li> </ul>
_	SCAD	90.2500	-0.1400	-0.16.%	'logical'

#### A The Message Centre displays messages that have been sent to you by your Investment Advisor or BMO Nesbitt Burns. When a new message has been sent to you, it will be marked with a New icon.

- B You can respond to your Investment Advisor directly from the Message Centre by clicking on the 'E-mail My Investment Advisor' link.
- C After a message has expired, it will be archived in the 'Message History' screen. To view your archived messages, click on the 'Message History' link.

#### ( Did you know?

When a message has been modified by your Investment Advisor or BMO Nesbitt Burns, it will be marked as an Update .

The Account Summary allows you to view a summary of the Canadian and US portfolio values in your individual and combined accounts.

- 1 Click on the 'Account' hyperlink to view the detailed holdings of the corresponding account.
- Click on the 'Total' hyperlink located on the bottom of the Account Summary to access a consolidated view of all your accounts' holdings.

#### ) Did you know?

You can choose to display all, some, or none of your accounts in your Account Summary. Please refer to the 'Preferences' section of this guide for step-by-step instructions.

#### Account Summary

BN	10 🙆	Nesbitt Burn	<b>S*</b>		Site Map   Contact Us   Sign O
Gat	eway	Account Info   Research	<u>Trading</u>   <u>Vi</u>	rtual Portfolio   Ma	Ket Data   Help   Preferences         Other Services/Accounts
Hor	ne				
A	count Summa	ry			Message Centre
A	s of: 24Feb201	4			🖾 E-mail My Investment Advisor 📃 Message History
Ac	count		CAD	USD	News
RR	SP 1	2,915	240.41	439,644.77	
Joi	nt	4,757	235.27	495,444.20	Market Reports - North America More News
Ind	ividual	603	589.25	0.00	<ul> <li>MARKET PULSE-Intermune, Bloomin' Brands, T-Mobile, Macy's, Dara</li> </ul>
TES	<u>SA</u>	222	519.83	0.00	<ul> <li>Skepticism grows as Vivus mum on plans to boost diet drug</li> </ul>
Tot	tal 2	8,498	584.75	935,088.97	sales
	arket Watch				Company Results - Canada
	s of 25Feb201	42:46:00 DH			<ul> <li>U.S./Canada daily earnings hits &amp; misses Feb 25 - 1215 ET</li> <li>UPDATE 1-Potash Corp CEO says Uralkali-Belaruskali reunion</li> </ul>
0	Index	+ 12.10.00 PM	Change	46	"logical"
W.	TSX Comp	14.204.92	-22.16	-0.16 %	<ul> <li>UPDATE 1-Agrium to expand Texas nitrogen plant</li> </ul>
N N					Market Report News - Canada
	S&P/TSX 60	815.43	-0.39	-0.05 % 🔻	<ul> <li>MARKET PULSE-Intermune, Bloomin' Brands, T-Mobile, Macy's, Dara</li> </ul>
**	DJIA	16,213.64	6.50	0.04 %	
2	S&P 500	1,848.23	0.62	0.03 % 🔺	THOMSON REUTERS <u>     Thomson Reuters Limited. Click for restrictions.</u>
1	NASDAQ	4,293.55	0.58	0.01 % 🔺	BMO Nesbitt Burns News
~	Nikkei 225	15,051.60	213.92	1.42 % 🔺	<u>Relationship Disclosure</u>
¥,	TSX Vent	1,011.81	-7.14	-0.71 % 🔻	<u>Charter of Client Rights and Client Responsibilities</u>
¥	Hang Seng	22,317.20	-71.36	-0.32 % 🔻	<ul> <li>Important Information Regarding Your 2013 Tax Slips</li> <li>Architect Program: Important Notice and Change in Terms</li> </ul>
	SCAD	90.2200	-0.1700	-0.19 % 💌	BMO Nesbitt Burns Fee and Interest Rate Schedule
	London Gold	1,339.00	4.25	0.32 % 🔺	BMO Nesbitt Burns Gateway Tour
	WTI Oil Spot	101.60	-1.22	-1.20 % 💌	BMO Nesbitt Burns Gateway User Guide
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#### Market Watch on Your Home Page

Account Summary       As of 24Feb2014         Account       CAD       USD         Joint       903,700.88       0.00         Market Watch       Change       Second 200 at hits all-lime high on Canadian rail delays         As of 25Feb2014 12:40:00 PM       Equity News - Canada       More here         Index       Last       Change       Second 200 at hits all-lime high on Canadian rail delays         Second       14,209,60       -17.48       -0.12 %       Market Reports - North America         Second       14,209,60       -17.48       -0.12 %       Market Reports - North America         Second       14,209,60       -17.48       -0.12 %       Market Reports - North America         Market Reports - North America       Market Reports - North America       Market Reports - North America         Market Reports - North America       Market Reports - North America       Market Reports - North America         Market Reports - North America       Market Reports - North America       Market Reports - North America         Market Reports - North America       Market Reports - North America       Market Reports - North America         Market Reports - North America       Market Reports - North America       Market Reports - North America         Market Reports - North America       Market Reports - North America       M			esbitt Burn				
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News Headlines on Your Gateway Home Page

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The Market Watch section gives you an overview of the value and intra-day changes for each of the major indices.



2 A corresponding chart will appear at the bottom of the Market Watch section.

The News section displays the three most recent headlines in news categories of your choice. You can select up to three news categories from a list of 27.

For details on how to select the categories displayed in the News section of your Gateway Home screen, please visit the 'Preferences' section of this guide.

### Account Information

#### **Accessing Your Account Information**

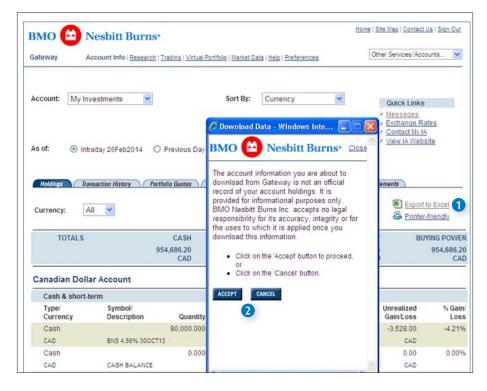
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#### **Viewing Your Holdings**

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A You can view your account holdings in a single account or on a consolidated basis. Click on the 'Account' drop-down menu for a list of accounts. B Choose the order in which your account holdings are displayed. By default, they will be sorted by Currency. Click on the 'Sort By' dropdown menu to change the sort order. C You have the option of filtering your holdings by currency. Click on the 'Currency' drop-down menu to filter your holdings by currency. D When viewing on a consolidated basis, if you have multiple account types (i.e. cash, margin, etc.) you have the option of filtering your holdings by account type. Click on the 'Account Type' drop-down menu to filter your holdings by account type.

#### **Downloading Your Holdings**



Gateway allows you to download your account holdings to applications such as Microsoft Excel. Downloading this information will allow you to chart, organize and store your account holdings by date and time.

- Click on the Export to Excel link located on your Holdings screen.
- 2 A legal disclaimer window will appear. Read the disclaimer and click on the 'Accept' button to proceed with the download or click on the 'Cancel' button to cancel the download.
- 3 If you clicked on the 'Accept' button, you can complete the download by following the steps required by your browser. These steps may vary depending on the browser you are using.
- 4 For further assistance, please contact the Gateway Helpdesk at 1-877-873-7664.

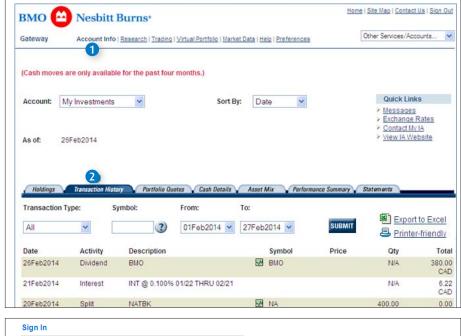
Gateway allows you to print your holdings without the colour and graphics, resulting in faster and more efficient printing.

- Click on the Printer-friendly link located on your Holdings screen.
- Click on the printer icon in your browser's top navigation bar to complete the printing.

#### Printing Your Account Holdings

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#### Accessing Your Transaction History





Gateway	Account Info	Research   Trading	Virtual Portfolio   Market	Data   Help   Preference	1	Other Services/Acc	ounts N
(Cash moves	are only available	e for the past four	months.)				
Account:	My Investments		Sort By	Date 💌	B	Quick Link	
As of: 2	26Feb2014					<ul> <li>Exchange</li> <li>Contact Mile</li> <li>View IA We</li> </ul>	1A
Holdings	Transaction Histo		otes Cash Details		rmance Summary	Statements	
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			From: 01Feb2014	To: 27Feb2014 💌	SUBMIT		
Transaction		mbol:	From:	To: 27Feb2014 💌		Export	-friendly
Transaction All Date	Type: C Sy	rmbol: D	From: 01Feb2014	To: 27Feb2014 💌	SUBMIT	Export	-friendly Tota 380.00
Transaction	Type: C Sy Activity	mbol: 0 2 Description BMO	From: 01Feb2014	To: 27Feb2014 💌 Symbol	SUBMIT	Export Export Printer	

Gateway allows you to view sixteen months of past trades and security transactions and four months of cash transactions.

- 1 Click on the 'Account Info' link from the top navigation bar.
- 2 Click on the 'Transaction History' tab.

#### Did you know?

Initially, you will see all your transactions for the current month. However, there are a number of ways you can view this information.

To access 'Transaction History' directly from the sign-in page: Enter your userid and password, select 'Transaction History' from the 'Go Direct' options, then click on the 😰 button.

- A View past transactions for a single account or your consolidated accounts. Click on the 'Account' dropdown menu for a list of accounts.
- B Choose the order in which your transactions are displayed. By default, your transactions will be sorted chronologically with the most recent transactions displayed first. Click on the 'Sort By' drop-down menu to change the sort order.
- You can filter your transactions by three transaction types: cash moves, trades and security moves. Click on the drop-down menu and select the transaction type you wish to view.
- You can search for transactions for specific securities by entering a symbol in the 'Symbol' field.
- E Gateway allows you to view up to 16 months of past transactions by selecting dates in the 'From' and 'To' drop-down menus.

**(F)** Click on the 'Submit' button.

#### Downloading Your Transaction History

вмо (	Nesbitt B	urns*			Ho	me   <u>Site Map</u>   <u>Contact U</u>	s   <u>Sign Ou</u>
Gateway	Account Info [ ]	lesearch   Trading	Virtual Portfolio   Market D	ata   <u>Helo</u>   <u>Preference</u>	2	Other Services/Accou	ints 💽
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		C Download	I Data - Windows Int	🗖 🗖 🔯		<ul> <li>Exchange R:</li> <li>Contact My IA</li> </ul>	
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Date	Activity		on the 'Accept' button to	proceed,	Price	Qty	Tota
26Feb2014	Dividend	• Click	on the 'Cancel' button.			N/A	380.00 CAE
21Feb2014	Interest	ACCEPT	CANCEL			N/A	6.22 CAE
20Feb2014	Split	2				400.00	0.00 CAE
18Feb2014	Dividend					N/A	120.00 CAD
18Feb2014	Dividend					N/A	158.40 CAE
18Feb2014	Dividend	<		5		N/A	227.70 USE

#### **Obtaining 20-minute Delayed Quotes on Your Holdings**

BMO	🗠 Nesbitt I	Burns				Home   Site Ma	ap   <u>Contact Us</u>   <u>Sign Out</u>
Gateway	Account Info	Research   Trading	g   <u>Virtual Portf</u> e	<u>olio</u>   <u>Market Data</u>   <u>He</u>	el <u>p</u>   <u>Preferences</u>	Other Se	ervices/Accounts 💌
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Positions Holdings	on your Account As	2		Details Asset N	,	Contact My IA View IA Website Summary Statemen	ots
		2		Details Asset M	,	View IA Website	ts
Holdings	Transaction Histor	2 Portfolio Od	uotes Cash	10 CT 10 CT	lix Performance	Yiew IA Website Summary Statemen	Time of Last Sale
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Gateway allows you to download your transaction history into applications such as Microsoft Excel. Downloading this information will allow you to chart, organize and store your past transactions by date and time.

- Click on the Export to Excel link located on your Transaction History screen.
- 2 A 'Download Data' window will appear. Read the disclaimer and click on the 'Accept' button to proceed with the download or click on the 'Cancel' button to cancel the download.
- 3 If you clicked on the 'Accept' button, you can complete the download by following the steps required by your browser. These steps may vary depending on the browser you are using.
- 4 For further assistance, please contact the Gateway Helpdesk at 1-877-873-7664.

Gateway extracts all quotable securities (stocks and options) from your account holdings and provides a 20-minute delayed quote on each one.

- 1 Click on the 'Account Info' link from the top navigation bar.
- 2 Click on the 'Portfolio Quotes' tab.

You can click on the *icon* to view detailed quotes, customizable charts and up-to-date news on each security in your portfolio quotes screen.

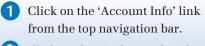
Tip

To access 'Portfolio Quotes' directly from the sign-in page: Enter your userid and password, select 'Portfolio Quotes' from the 'Go Direct' options, then click on the <sup>49</sup> button.

#### Viewing Your Account's Cash Details

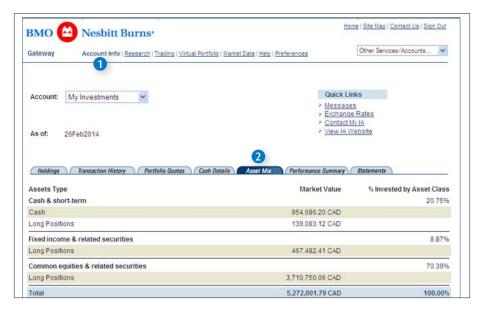
Gateway	Account Info   Research   Trading   3	/irtual Portfolio   <u>Market Data   Helo</u>   <u> </u>	Othe	er Services/Accounts 🔽
Account:	My Investments		Quick Links	
			Exchange Rate Contact My IA	5
As of: 2	26Feb2014		View IA Website	2
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Currency				Buying Powe
Holdings Currency CAD USD	Account Type	Cash Balance	Balance After All Trades	Buying Powe 953.782.89 869.40

Gateway allows you to view a summary of your cash positions within each account or on a consolidated basis.



2 Click on the 'Cash Details' tab.

#### Viewing Your Account's Asset Mix



Gateway allows you to view how your assets are allocated in each account or on a consolidated basis.



2 Click on the 'Asset Mix' tab.

#### Viewing Tax Information Pertaining to Your RRSP or RRIF Account/s

вмо	ڬ Nesbitt Burns		Home   Site Map   Contact Us   Sig	n Ou
Gateway	Account Info   Research   Trading   Virtual Portfolio   Mari	tet Data   Help   Preferences	Other Services/Accounts	Y
Accounts: As of:	My RRSP 2 28Feb2014		Quick Links           > Messages           > Exchange Rates           > Contact My IA           Yiew IA Website	
<i>Holdings</i> Year	Transaction History Portfolio Quotes Cash Details Period	Asset Mix ARSP Details Total Contributions	Performance Summary Statements Total Withdraw	wals
2013	First 60 Days	25,000.00		0.00
2013	Remainder	400,000.00		0.00
Total		425.000.00 CAD		0.00 CAE
Year	Period	Total Contributions	Total Withdray	vals
2014	First 60 Days	50,000.00		0.00
2014	Remainder	1,000,000.00		0.00
Total		1,050,000.00 CAD		0.00 CAD
In accordance	te with Canada Revenue Agency regulations, if you have foreign sed upon the exchange rate available at the time of processing th	currency contributions/ withdrav		

Gateway conveniently allows you to view the domestic and foreign content as well as previous and current yearly contributions in your registered account.

- Click on the 'Account Info' link from the top navigation bar.
- 2 Select the registered account you wish to view from the 'Account' drop-down menu.
- 3 Click on the 'RRSP Details' or 'RRIF Details' tab.

#### Performance Summary

BMO 🔛 Ne:	sbitt Burns*		Home   Site Map   Contact Us   Sign O
Gateway Acco	unt Info   Research   Trading   Virtual Portfolio   Me	arket Data   Help   Preferences	Other Services/Accounts
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As of: 27Feb201	4		IA Website
My Portfolio Performa	Previous Year's, Average Monthly, Quarterly, Year-to	Annual Compound  Annual Compound Date Performance	Statements
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My Portfolio Performan Previous Year's Perfor Previous Years 2013 2012 2011	nce: Previous Year's, Average Previous Year's, Average Monthly, Quarterly, Year-to Benchmark Comparison mance % Return and average animular com Previous Year's Performance % Return 5.13% 8.50% 1.78%	Annual Compound Annual Compound Date Performance pound wate or weturn Annual Compound 1 Year 2 Years 3 Years	Average Annual Compound Rate of Return 5.13% 6.80% 5.10%
My Portfolio Performan Previous Year's Perfor Previous Years 2013 2012 2011 2010	nce: Previous Year's, Average Previous Year's, Average Monthly, Quarterly, Year to Benchmark Comparison Previous Year's Performance % Return 5.13% 8.50% 1.78% 15.30%	Annual Compound Date Performance pound Kate or Keturn Annual Compound 1 Year 2 Years 3 Years 4 Years	Average Annual Compound Rate of Return 5.13% 6.80% 5.10% 7.58%
My Portfolio Performat Previous Year's Perfor Previous Years 2013 2012 2011 2010 2009	nce: Previous Year's, Average Previous Year's, Average Monthly, Quarterly, Year-to Benchmark Comparison Previous Year's Performance % Return 5.13% 8.50% 1.78% 15.30% 26.68%	Annual Compound Date Performance pound Kate or Keturn Annual Compound 1 Year 2 Years 3 Years 4 Years 5 Years	Average Annual Compound Rate of Return 5.13% 6.80% 5.10% 7.58% 11.14%
My Portfolio Performat Previous Year's Perfor Previous Years 2013 2012 2011 2010 2009 2008	nce: Previous Year's, Average Previous Year's, Average Monthly, Quarterly, Year-to Benchmark Comparison Previous Year's Performance % Return 5.13% 8.50% 1.78% 15.30% 26.68% -29.43%	Annual Compound Date Performance pound Kate or Keturn Annual Compound 1 Year 2 Years 3 Years 4 Years	Average Annual Compound Rate of Return 5.13% 5.80% 5.10% 7.56% 11.14% 3.04%
My Portfolio Performat Previous Year's Perfor Previous Years 2013 2012 2011 2010 2009	nce: Previous Year's, Average Previous Year's, Average Monthly, Quarterly, Year-to Benchmark Comparison Previous Year's Performance % Return 5.13% 8.50% 1.78% 15.30% 26.68%	Annual Compound Date Performance pound Kate or Keturn Annual Compound 1 Year 2 Years 3 Years 4 Years 5 Years	Average Annual Compound Rate of Return 5.13% 6.80% 5.10% 7.58% 11.14%

'Performance Summary' provides you with the ability to view your portfolio's performance based on three different perspectives i.e. Previous Year's Performance Percentage and Average Annual Compound Rate of Return; Monthly, Quarterly, Year-to-date Performance; and Benchmark Comparison.

1 Click on the 'Account Info' link from the top navigation bar.

2 Click on the 'Performance Summary' tab.

<sup>1</sup> This feature has to be enabled by your Investment Advisor. Ask your BMO Nesbitt Burns Investment Advisor for further information.

#### **Statements**

Gateway Accoun	nt Info   Research   Trading   Virtual Portfolio   Market Data   Help   Preferences	Other Services/Accounts
Account: My Investm	2 nents v Statement Period: Last 16 Months v	4 Quick Links  > Messages > Exchange Rates > Contact My IA > View IA Website
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November - 30 - 2013		2297
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October - 31 - 2013 September - 30 - 2013 August - 31 - 2013 June - 30 - 2013 May - 31 - 2013 May - 31 - 2013 March - 31 - 2013 February - 28 - 2013 January - 31 - 2013		232 59 62 62 59 58 58 56 56 56 56

You can view statements online. Statements are available approximately one to two weeks after the end of each month but will only be posted for any month during which there is activity in your account. If there is no account activity, your statement will be posted quarterly. If your statements are not appearing on Gateway, please contact your Investment Advisor.

- 1 Click on the 'Account Info' link from the top navigation bar.
- 2 Select the account you wish to view from the 'Account' dropdown menu.
- 3 Click on the 'Statements' tab.
- 4 Select the statement period you wish to access.
- 5 To view a statement online, simply click on the monthly statement link you want to view.

#### $(\mathbf{V})$ Did you know?

Statements will be viewed in Gateway as a non-editable PDF file with print ability. To view PDFs you can download the latest free version of Adobe Acrobat Reader at www.adobe. com as all online statements are in PDF format.

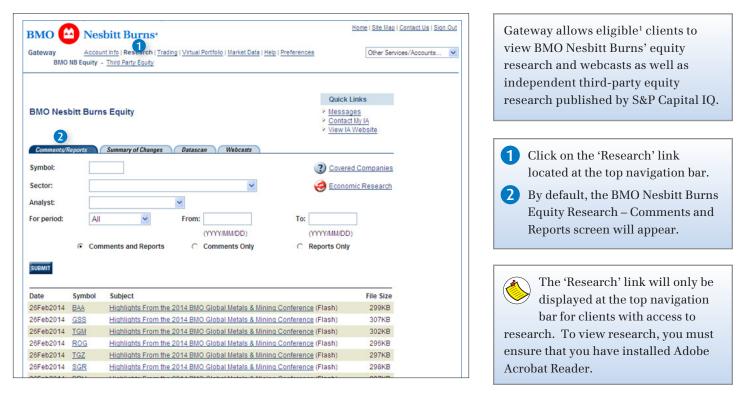


Use the Print command in the Adobe Acrobat PDF tool bar to print statements, or save them locally to your computer by using the Save button.

For additional security, we recommend that you view online statements from a safe computer since files may be stored in a Temporary Internet Files folder after they have been viewed.

### Research<sup>1</sup>

#### **Research in Gateway**



<sup>1</sup> Online research through Gateway is available to qualifying clients. Ask your BMO Nesbitt Burns Investment Advisor for further information.

#### BMO Nesbitt Burns' Equity Research – Comments/Reports

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Gateway BMO		nt Info   Research   <u>Trad</u> • <u>Third Party Equity</u>	ing   <u>Virtual Portfolio</u>   <u>Market Da</u>	ta   <u>Help   Preferen</u> d	es.	Other Services/	'Accounts
BMO Nes		s Equity Summary of Changes	Datascan Webcasts		Quick Lin Message Contact M View IA W	s Ty IA	
Symbol:		Summary of Changes	Datascan Webcasts		(?) Covered	Companies	
Sector:			~		🧭 Economi	c Research	
Analyst:			*	-	•		
For period:	All	*	From:	To:			
i oi poirioai	7.41		(YYYY/MM/DD)		(YYYY/MM/DD)		
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26Feb2014	<u>GSS</u>		2014 BMO Global Metals &			307KB	
26Feb2014	<u>TGM</u>		2014 BMO Global Metals &			302KB	
26Feb2014			2014 BMO Global Metals &			296KB	
26Feb2014			2014 BMO Global Metals &			297KB	
26Feb2014	SGR	Highlights From the	2014 BMO Global Metals &	Mining Conferen	ce (Elash)	298KB	

#### The Comments/Reports screen allows you to search through BMO Nesbitt Burns' database of equity research.

#### Did you know? $\left( \mathbf{V} \right)$

Comments are generally informal analysis of newly released information on a company or are issued in response to market events. They are usually not more than a few pages in length. Reports are significantly more detailed than Comments and have gone through a formal publishing process.

#### BMO Nesbitt Burns' Equity Research – Comments/Reports

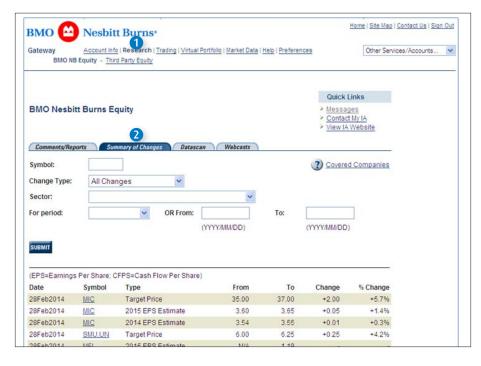
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	BAA	Highlights From the 2014 BMO Global Metals & Mining Conference (Flash)	299KB	
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<b>A</b>	You can search for comments and reports by company symbol. Enter the company symbol in the 'Symbol' field.
B	You can also limit your search by industry sector. Click on the 'Sector' drop-down menu and select an industry.
C	You can further limit your search by a predefined time period. Click on the 'For Period' drop-down menu and select a time period.
0	Alternatively, you can limit your search by defining a date range. Enter dates in the 'From' and 'To' fields.
•	You can select to view either comments, reports, or both comments and reports. Click on the radio button next to your selection.
(F) (G)	Click on the 'Submit' button. Click on the underlined title of the document in the 'Subject' column.

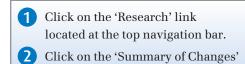
'Covered Companies 🕐 List

BMO Presbitt Burns* Sateway Account Info   Research   Trading   Virtual Portfolio   Market Data   Help   Prefer BMO NB Equity - Third Party Equity	Home   Site Map   Contact Us   Sion Out	Covered Companies provides you with a list of all companies covered by the BMO Nesbitt Burns Equity Research team. It also allows you to find the
BMO Nesbitt Burns Equity	Messages     Contact My IA     View IA Website	symbol of any covered company.
Comments/Reports Summary of Changes Datascan Webcasts		<b>1</b> Click on the Covered Companies
🖉 Welcome to BMO Nesbitt Burns Gateway - Windows Internet E 🔳 🗖	Covered Companies	icon. A window will appear with
BMO Nesbitt Burns Close	Economic Research	a list of companies covered by
		the BMO Nesbitt Burns Equity
ABCDEEGHIJKLMNOPORSIUVWXYZ 2		Research team.
A.O. Smith(AOS=US) AbbVie(ABBV=US)	(YYYY/MM/DD)	
Absolute Software(ABT) Acadia Healthcare(ACHC=US)	Reports Only	2 Click on a letter to go directly
Accenture PIc(ACN=US) Activision Blizzard(ATVI=US)		to a list of covered companies
Actuant Corp.(ATU=US)		beginning with the corresponding
Advantage Oil & Gas(AAV) Aecon Group(ARE=CA)	File Size	letter.
Aetna(AET=US) AGCO(AGCO=US)	Remains 306KB	3 Click on the company name to
Agellan Commercial REIT(ACR.UN) AGE Management(AGE.B=CA)	xpectations 419KB	view BMO Neshitt Burns' research
AGL Resources(GAS=US) Agnico Eagle Mines(AEM)	DA Doubled 80KB	
Agrium(AGU)	ordeand Loop	on the corresponding company.
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29Nov2013 ARE=CA Top 15 Book Dec. 2013 (Report)	4 135KB	document in the 'Subject' column.
27Nov2013 ARE=CA Sale Sale	and Timing of Quito 383KB	

#### BMO Nesbitt Burns' Equity Research - Summary of Changes



Summary of Changes is a tool that allows you to search for EPS, rating and target price changes for companies tracked by the BMO Nesbitt Burns Equity Research team.



tab.

#### Viewing Summary of Changes Research

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Gateway BMO NE	Account Info B Equity - Third	e   Research   Trading   Virtual Po d Party Equity	rtfolio   <u>Market Data</u>	Help   Preferer	ices	Other Services/A	ccounts
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(EPS=Earnings	Per Share; C	FPS=Cash Flow Per Share)					
Date	Symbol		From	То	Change	% Change	
	Symbol	Туре	110111				
28Feb2014	MIC	Target Price	35.00	37.00	+2.00	+5.7%	
28Feb2014 28Feb2014				37.00 3.65	+2.00 +0.05	+5.7% +1.4%	
	MIC	Target Price	35.00				
28Feb2014	MIC MIC	Target Price 2015 EPS Estimate	35.00 3.60	3.65	+0.05	+1,4%	
28Feb2014 28Feb2014 28Feb2014		Target Price 2015 EPS Estimate 2014 EPS Estimate	35.00 3.60 3.54	3.65 3.55	+0.05	+1,4% +0.3%	
28Feb2014 28Feb2014 28Feb2014 28Feb2014 28Feb2014	MIC MIC MIC SMU.UN	Target Price 2015 EPS Estimate 2014 EPS Estimate Target Price	35.00 3.60 3.54 6.00	3.65 3.55 6.25	+0.05 +0.01 +0.25	+1,4% +0.3%	
28Feb2014 28Feb2014	MIC MIC MIC SMU.UN MEI	Target Price 2015 EPS Estimate 2014 EPS Estimate Target Price 2015 EPS Estimate	35.00 3.60 3.54 6.00 N/A	3.65 3.55 6.25 1.19	+0.05 +0.01 +0.25	+1.4% +0.3% +4.2%	
28Feb2014 28Feb2014 28Feb2014 28Feb2014 28Feb2014	MIC MIC MIC SMU.UN MEI MEI	Target Price 2015 EPS Estimate 2014 EPS Estimate Target Price 2015 EPS Estimate 2014 EPS Estimate	35.00 3.60 3.54 6.00 N/A 0.85	3.65 3.55 6.25 1.19 0.36	+0.05 +0.01 +0.25 -0.49	+1.4% +0.3% +4.2% -57.6%	

#### BMO Nesbitt Burns' Equity Research – Datascan

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Gateway Account in BMO NB Equity - Th		ch   <u>Trading</u>   <u>Virtu</u> ity	al Portfolio   Mari	ket Data   <u>Help</u>   Pr	references	[	Other Services/A	coounts
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BMO Nesbitt Burns B	Equity					<ul> <li>Messages</li> <li>Contact My IA</li> <li>View IA Web:</li> </ul>		
	ummary of Ch	anges Data	scan Web	casts			_	
Description of Ratings: Ratings: OP	Mkt 🗍	Und 🗍				Company Sym	abol w	
			Sector:		order by:	company cyn	~	
SUBMIT Company Name	Rating	Previous	Target	2 Yr EPS	Yield	Market Cap	Notes	
		Close	Price	Growth		(MM)		
Samsung Electronics Co., Ltd. (005930=KR ) Fiscal Year- Dec 2013	OP	1,334,000.00	1,500.00	1.7%	0.0%	196,496,866		
		527.67	560.00	5.9%	2.0%	474,764		
Apple (AAPL=US ) Fiscal Year- Sep 2013	OP	CL. I.V.						

By default, the 'Summary of Changes' screen displays the 100 most recent EPS, rating and target price changes. However, Gateway allows you to view the summary of changes in a variety of ways.

- A You can search for a summary of change by company symbol. Enter the company symbol in the 'Symbol' field.
- B Limit your search by clicking on the 'Change Type' drop-down menu to select an option.
- C You can also limit your search by clicking on the 'Sector' drop-down menu and select an industry.
- You can further limit your search by a predefined time period on the 'For Period' drop-down menu and select a time period.
- E Alternatively, you can limit your search by defining a date range. Enter values in the 'From' and 'To' fields.

Click on the 'Submit' button.

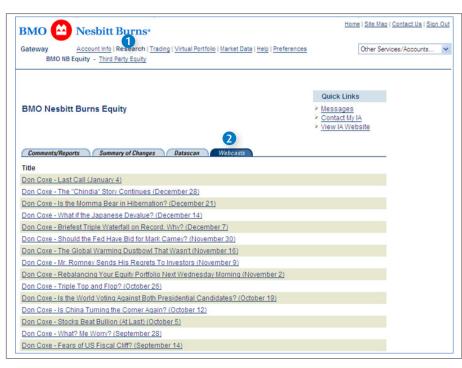
Datascan is a tool that allows you to search for companies (and their associated research) by ratings and sector, and to order the results by any of the column headers on the screen.

 Click on the 'Research' link located at the top navigation bar.
 Click on the 'Datascan' tab.

#### Viewing Datascan Research

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Gateway Account Inf BMO NB Equity - Thir			al Portfolio   Mark	ket Data   Help   Pre	eferences		Other Serv	vices/Accounts.	
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Comments/Reports Sun Description of Ratings:	nmary of Cha	inges Datas	ican Webb	casts					
	Mkt 🗌	Und 🗌 🕴	IR 🗌	(	Order By:	Company Syr	nbol 💌	B	
A			Sector:				~	ā	
	Rating	Previous Close	Target Price	2 Yr EPS Growth	Yield	Market Cap (MM)	Notes	5	
	-				Yield		Notes	5	
Company Name Samsung Electronics Co Ltd. (005930=KR ) Fiscal Year-	6	Close	Price	Growth		(MM)	Notes	5	
Company Name Samsung Electronics Co Ltd (005930=KR ) Fiscal Year- Dec 2013 Apple (AAPL=US ) Fiscal Year-	E <sub>OP</sub>	Close	Price	Growth	0.0%	(MM) 196,496,866	Notes	5	
Company Name Samsung Electronics Co Ltd (005030=KR ) Fiscal Year- Dec 2013 Apple Apple AAPL=US ) Fiscal Year- Sep 2013 Pure Industrial REIT (AAR.UN ) Fiscal Year-Dec	ОР	Close 1,334,000.00 527.67	Price 1,500.00 560.00	Growth 1.7% 5.9%	0.0%	(MM) 196,496,866 474,764	Notes	5	

#### Webcasts



By default, the Datascan screen displays all the companies with a top perform or outperform rating, sorted alphabetically.

However, Gateway allows you to view Datascan in a variety of ways.

- A You can view a list of companies based on their ratings. Click on the check-box next to the appropriate rating.
- B You can also sort the results by each of the column headings. Select an option from the 'Order By' drop-down menu.
- C In addition searching for companies rating, you may wish to limit your search to a particular industry. Click on the 'Sector' dropdown menu to select an industry.
- D Click on the 'Submit' button.
- E You can click on the company name to view related research on the corresponding company.

The Webcasts screen allows you to view some archived webcasts.

- 1 Click on the 'Research' link located at the top navigation bar.
- 2 Click on the 'Webcasts' link.

#### Viewing Third Party Equity Research



#### **Viewing Model Portfolios**

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Gateway BMO NE	Account Info   Research   Trading   Virtual Portfolio   Market Data   Help   Preferences Equity - Third Party Equity	Other Se	rvices/Accounts 🗸
Third Party	Equity Research	Quick Links  Messages Contact My IA View IA Website	
S&P Reports	S&P Portfolios		-
Portfolio:	Select		
SUBMIT			
	14 , S&P Capital IQ, a part of McGraw Hill Financial. All rights reserved.	&P APITAL IQ	

The Third Party Equity Research screen allows you to search for independent third party equity research published by S&P Capital IQ. S&P Capital IQ research reports cover approximately 5000 companies listed on the US exchanges.

- 1 Click on the 'Research' link located at the top navigation bar.
- Click on the 'Third Party Equity' link.
- Click on the "S&P Reports" tab to view stock reports. You can search for S&P Capital IQ stock reports by symbol or company name. Enter the company symbol or name in the 'Symbol / Company Name' field.
- 4 Click on the "S&P Portfolios" tab to view Model Portfolios.
- 5 Ensure the correct radio button is selected depending on whether you are searching by symbol or company name.
- 6 You can also limit your search by a specific industry. Click on the 'Industry' drop-down menu and select an industry option.
- 7 Click on the 'Submit' button.

The S&P Portfolios screen allows you to view diversified Model Portfolios across asset classes, providing you with unbiased buy, hold and sell ratings for S&P Capital IQ's equity analytical department.

### Trading

#### Viewing the Current Status of Your Trades

Gateway	Account Inf	o   <u>Research</u>   T	Frading   Virtual Portfe	olio   Market Data   He	l <u>p   Preferences</u>		Other Services/Ac	counts
			0					
						Quick Links		
Order Sta	tus				2	Messages Exchange R Contact My I View IA Web	A.	
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The Order St orders with a Account Number	original Origer	Symbol: Exch./	nd option orders plan evious business day Order Type on	ced by you or your y are shown. Click o Original	Power: Investment Advi n the order num Date	sor. All open o ber to view 0 Out - Standing	orders as well as rder Status Details. Last Activity	
	Original Order Number	Symbol: Exch./ Descriptic	nd option orders plan evious business day Order Type on	Ceed by you or your are shown. Click o Original Order	Power: Investment Advi n the order num Date Entered	Sor. All open of ber to view O Out - Standing Quantity	orders as well as rder Status Details. Last Activity Date	Status
The Order St orders with a Account Number	Original Order Number	Symbol: Exch./ Descriptic	nd option orders play evious business day Order Type on 3 : Buy	Ceed by you or your are shown. Click o Original Order	Dower: Investment Advin In the order num Date Entered 2014/01/21 2:48:25 PM	Sor. All open of ber to view O Out - Standing Quantity	orders as well as rder Status Details. Last Activity Date	Status

Gateway allows you to view the real time status of all trades placed in your account in the past 48 hours.

- 1 Click on the 'Trading' link from the top navigation bar.
- 2 Select an account from the 'Account' drop-down menu. The consolidated option will show you the orders in all of your accounts.
- 3 You can sort your orders by any of the column headers. Click on the 'Sort By' drop-down menu and select an option.
- 4 You can view the details of any order on the Order Status screen by clicking on the 'Original Order Number' link.

BMO Nesbitt Burns Meridian Program<sup>™</sup> clients will see additional tabs when clicking on the 'Trading' link from the top navigation bar due to their ability to place trades online. If you have a Meridian account and you wish to view the status of your trades through Gateway, click on the 'Trading' link from the top navigation bar and select the 'Order Status' tab.

#### **Order Status Definitions:**

Gateway	Account Info   R	esearch   Trading   <u>Vi</u>	rtual Portfolio   M	arket Data   Help   Prefe	rences	Other	Services/Accounts	1
						Quick Links		
Order Sta	tus Details					<ul> <li>Messages</li> <li>Exchange Rates</li> <li>Contact My IA</li> <li>View IA Website</li> </ul>		
Account		TFSA		Account Type:		TFSA		
Cash Balance trades):	(after all filled	\$2,393,792.75	CAD	Estimated Pur Power:	chasing	\$2,393,792.75CA	2	
Order Status	Details For:							
Original order	number:	W015943						
Symbol:		GGF97143	Se	curity Description:	BMO BON	ID ADV SR DSC		
Reference Number	Туре	Order: Amount/ Quantity	Order Price	Settlement Currency	Statu	s Activity Date		
W015943	Initially buy	\$1,000.00CAD	N/A	CAD	Open	2014/01/21 1:35:06 PM		

#### **Order Status Definitions:**

**Open:** an order that has been successfully submitted, but not yet filled.

Full Fill: a successfully completed order.

**Partial Fill:** an order that has only received a portion of the requested quantity. This order will remain open until it is fully filled or expires.

**Fill Reversal:** In the case of an All or None or minimum quantity order, the minimum requested quantity is not received, therefore, the partial fill amount is reversed.

**Cancel Sent:** The cancellation of your order has been sent but not confirmed.

**Cancelled:** This status indicates an order that you have successfully cancelled.

**Expired:** An order that has expired without being filled.

Rejected: An order that has been rejected.

Error: A system error has occurred.

### Virtual Portfolios

#### What is a Virtual Portfolio

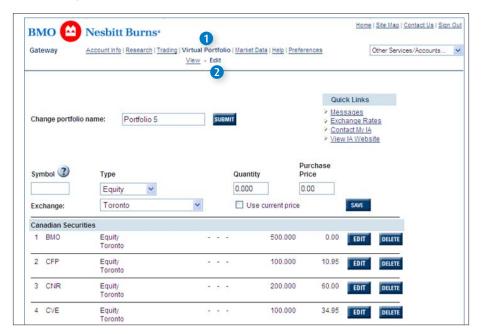
BMO 🙆	Nesbitt Burn	S°				H	ome   <u>Site Map</u>	Contact Us   Sig
Gateway	Account Info   Research		tual Portfolio   <u>1</u> ew - <u>Edit</u>	/larket Data   Hel	lp   Preferences		Other Servi	ces/Accounts
Virtual Portfolio:	Portfolio 5 🗸					Quick Li Message Exchang Contact I View IA V	e Rates My IA	
TOTALS		PURC	HASE VALUE 65,243.51 CAD	CURF	RENT VALUE 133,149.63 CAD		GAIN/LOSS 67,906.12 CAD	
Canadian Securiti	es							
Symbol	Quantity	Purchase Price	Purchase Value	Current Price	Current Value	Change	Gain/Loss	
🚯 🐱 <u>BMO, Toron</u>	to 500.000	0.00	0.00	72.58	36,290.00	72.58	36,290.00	
🔞 🐱 <u>CFP, Toron</u>	to 100.000	10.95	1,095.00	29.78	2,978.00	18.83	1,883.00	
🔞 🚮 CNR, Toron	<u>to</u> 200.000	60.00	12,000.00	62.02	12,404.00	2.02	404.00	
🔞 🌆 <u>CVE, Toron</u>	to 100.000	34.95	3,495.00	28.72	2,872.00	-6.23	-623.00	
GMX, Toron	to 1,000.000	3.05	3,050.00	0.30	300.00	-2.75	-2,750.00	

Gateway gives you the ability to create up to five portfolios – each with a maximum of 50 securities – outside of your actual holdings, and track them over time. Eligible securities include stocks, mutual funds and options (including LEAPS).



This is a convenient way for you to keep an eye on securities that you don't own, but might be interested in purchasing sometime in the future.

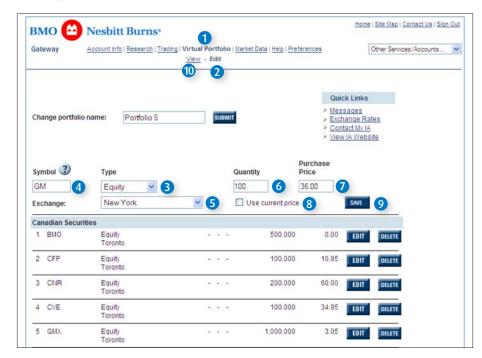
#### **Modifying Your Virtual Portfolio**



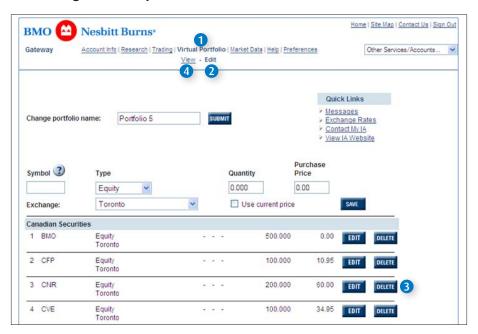
Gateway allows you to change the name of your virtual portfolio, as well as add a security to or remove a security from your list.

- 1 To make any changes to your virtual portfolio, click on the 'Virtual Portfolio' link from the top navigation bar.
- Click on the 'Edit' button located at the top of the screen.

#### Adding a Security to Your Virtual Portfolio



#### **Removing a Security From Your Virtual Portfolio**





### Market Data

#### Viewing Market Data in Gateway



12345678 User ID: Password: ..... Forgot Your Password? Go Direct: Market Data ~ GO Home Holdings Open an account: Intraday Holdings urns Transaction History Portfolio Quotes Burns client eServices Market Data

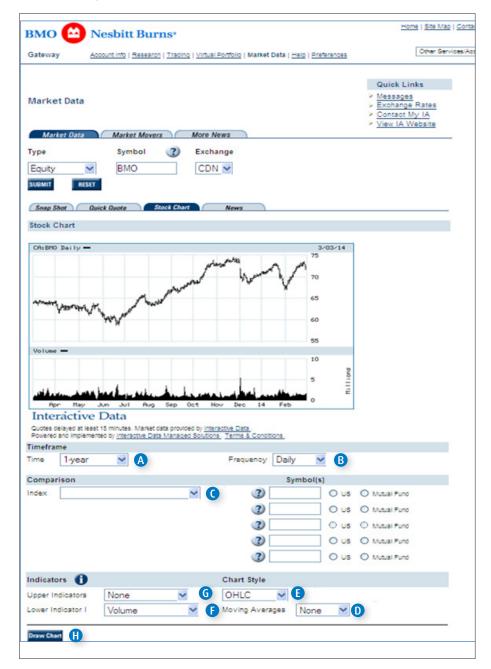
The Market Data screens in Gateway allow you to view detailed quote information and fundamental data on equities, options and mutual funds, along with up-to-date news stories and customizable charts.

- 1 Click on the 'Market Data' link located at the top navigation bar.
- 2 Select the type of security from the 'Type' drop-down menu.
- 3 Enter the symbol of the security in the 'Symbol' field.
- 4 Select the exchange the security is traded on from the 'Exchange' drop-down menu.
- 5 Click on the 'Submit' button.

For a more detailed quote or to obtain fundamental data on a security, click on the 'Full Quote' button or on the 'Quick Quote' tab located at the top of the screen. For more detailed chart information or to view more than 10 of the most recent news headlines, click on the 'Customize Chart' or 'More News' buttons.

To access 'Market Data' directly from the sign-in page: Enter your userid and password, select 'Market Data' from the 'Go Direct' options, then click on the '@' button.

#### Customizing Charts in Gateway



The Market Data – Stock Chart screen allows you to choose from a list of charting options to customize a chart to your exact specifications.

- A You can select a custom timeframe from the 'Time' drop-down menu. By default, the stock chart will display the security's performance over the past year.
- B You can select the frequency from the 'Frequency' drop-down menu. By default, the chart will display a daily frequency.
- C You can also compare the performance of up to five securities by selecting an index from the 'Index' drop-down menu and entering up to five securities in the 'Symbol' fields.
- You can plot several moving averages using SMA (Simple Moving Average) within your chart by selecting an option from the 'Moving Averages' drop-down menu.
- You can view your chart in a variety of different styles by selecting an option from the 'Chart Style' drop-down menu.
- You can select to incorporate one of 27 lower indicator options in your chart. All indicators in this section will plot in the lower section of your chart.
- G You can select to incorporate one of five upper indicator options in your chart. All indicators in this section will plot in the upper portion of your chart.

H Click on the 'Draw Chart' button.

# Preferences

#### Gateway Custom Features

BMO 🙆 Nesbitt Bu	rns•	Home   Site Map   Contact Us   Sign Out	Ga	ateway allows you to customize
Gateway Account Info   Rese	arch   Trading   Virtual Portfolio   Market Data   Helo   Preference	s Other Services/Accounts 💌	Ac	ur User ID, Account Number/s, count Summary, Login Password,
Change User ID		Ouick Links       Messages       Contact My IA       View IA Website	or Ga	ading Password (if applicable), the language in which you view iteway. You can also select the News tegories for your Home page and set
User ID Account #	Login Trading News Research Language	Aareements eServices		e period of time in which new equity search is flagged on your securities.
User ID:	My Trading Account			
New User ID: (9 to 30 characters)			1	Click on the 'Preferences' link from the top navigation bar.
SUBMIT				The 'Change User ID' screen will appear by default.

### Modifying Your Gateway User ID

Sateway Account Info	Research   Trading   Virtual Portfolio   Market Data   Help   Preferences	Other Services/Ac	counts
Change User ID	× M	uick Links Passages ontact Mv IA ew IA Website	
User ID Account #	Loain Tradina News Research Lanausae Aareen	nents eServices	
New User ID: 9 to 30 characters)	My Trading Account		

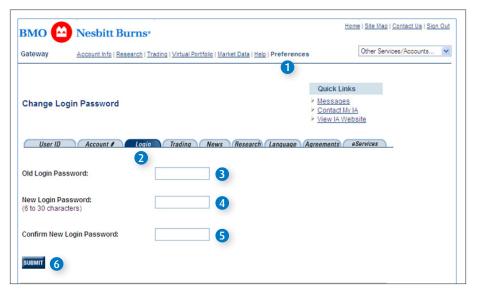
Gateway allows you to select a between 9 to 30 characters tha easy for you to remember.	
1 Click on the 'Preferences' from the top navigation b	
2 The 'Change User ID' scre appear by default.	een will
3 Enter your new User ID in 'User ID' field.	ı the
<b>4</b> Click on the 'Submit' butt	on.
<b>Did you know?</b> You User ID must be between characters in length.	9-30
You cannot select the same Us	ser ID as

another User.

#### Modifying the Display of Your Account Number/s

Gateway	Account Info   Research	<u>Trading</u>   <u>Virtual Portfolio</u>   <u>Market Data</u>   <u>Help</u>	Preferences	Other Services/A	ccounts
			Quick	Links	
Change O	nline Account Numb	er View	<ul> <li>Messa</li> <li>Contac</li> <li>View IA</li> </ul>	t My IA	
User ID Account #	Account / Lo 2 Account Type	ain Trading News Research	Language Agreements Display Order	Account Summary	
12345678	RRSP	Joint RRSP 3			
	Individual	My Investments	2 🕶	☑ 5	
12345679			3 🛩		

#### Modifying Your Gateway Login Password

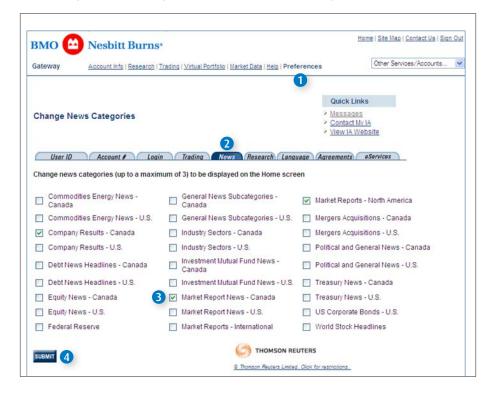


You can personalize your account numbers by entering a nickname for each of your accounts. If you have more than one account, this will make it easier for you to identify each account. You can also select the order in which your accounts will be sorted within the Account Information and Trading screens as well as the Account Summary. You can further select which account numbers will be displayed in the Account Summary.

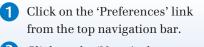
- 1 Click on the 'Preferences' link from the top navigation bar.
- 2 Click on the 'Account #' tab.
- 3 Enter between 1-20 characters in the 'Account Nickname' fields next to the accounts you would like to nickname.
- Click on the 'Display Order' dropdown menu and select '1' for the account you would like to be displayed first. Select '2' for the account you would like to be displayed next, etc.
- 5 Ensure there is a check-mark in the 'Account Summary' check-box next to the account/s you want to display in the Account Summary.
- 6 Click on the 'Submit' button or click on the 'Reset' button to refresh the screen with your previous settings.

1	Click on the 'Preferences' link from the top navigation bar.
2	Click on the 'Login' tab.
3	Enter your existing Gateway login password in the 'Old Login Password' field.
4	Enter your new Gateway login password in the 'New Login Password' field.
5	Enter your new Gateway login password a second time in the 'Confirm New Login Password' field.
6	Click on the 'Submit' button.

#### Selecting News Categories for Your Home Page



Gateway allows you to select three news categories from a list of 27 to display on the Gateway Home screen.



- **2** Click on the 'News' tab.
- 3 Select up to a maximum of three news categories from the list displayed.
- 4 Click on the 'Submit button.

#### **Customizing Your New Research Alert**



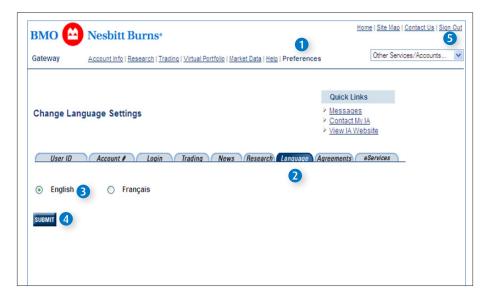
Gateway will alert you any time there is new BMO Nesbitt Burns research available on securities in your Holdings, Virtual Portfolio or Quick Quote. This alert will initially be set to display for any research that has been published in the last seven days.

1 Click on the 'Preferences' link from the top navigation bar.

- 2 Click on the 'Research' tab.
- 3 Change the number in the line 'Flag new BMO Nesbitt Burns Equity Research that has been published within the last XX days' to a number between 1 and 99.

4 Click on the 'Submit' button.

#### **Changing Your Language Settings**

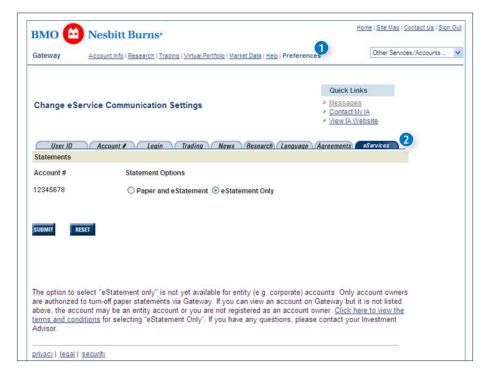


Gateway can be viewed in either English or French. By default, you will view Gateway in the language you currently receive your account statements.

- 1 Click on the 'Preferences' link from the top navigation bar.
- 2 Click on the 'Language' tab.
- 3 Select the 'English' or 'Francais' radio button.
- 4 Click on the 'Submit' button.

5 Sign-out of Gateway. The new language will take effect the next time you enter Gateway.

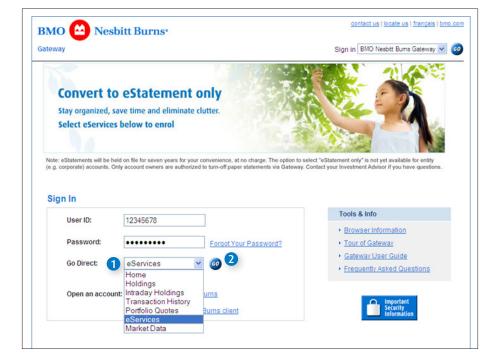
### eServices

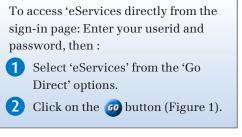


The 'eServices' section allows you to update your account statement delivery options<sup>1</sup>. It can be accessed within Gateway or from the sign-in page. To access 'eServices' from within Gateway:

- 1 Click on the 'Preferences' link from the top navigation bar.
- **2** Select 'eServices'.

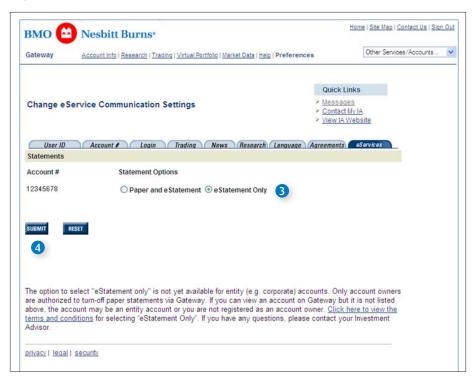
#### Figure 1





It may take up to three days for your statement delivery preference to be updated in our system. Once updated, the change to your statement delivery option will take effect in the next statement delivery cycle.

#### Figure 2



#### Figure 3

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Gateway Account Into I Basearch I Tradino I Virtual Portfolio I Mariet Data I Heip I Preference	Cther Services/Accourts 🛛 💌
Change eService Communication Settings	Quick Links > Messages
change everynce commonication settings	<ul> <li>Contact Mr IA</li> <li>View IA Website</li> </ul>
User ID Account / Login Trading News Research Language	Agreements
Consent to Electronic Delivery (for Clients only)	
The following terms and conditions apply to you in relation to the electronic delivery of (*Statements') as they become available. When you sign up for "eStatements Only" read, understood and consent to the electronic delivery of eStatements in accordance conditions.	that means you have
Electronic Delivery By selections "editatements Only" you consent to the electronic delivery of such docum gree Data you in Only", and an electronic delivery of such documents by mail, unless achienness noted agree Data you only", and an electronic delivery of the electronic delivery of such documents by a sub-selectronic delivery of the electronic delivery of the electronic delivery of the Burni Gateway kell (https://gateway.bronoesbithburns.com). We will notify you va the delevely's Home page when electronic account stements are available for viewing. responsibility to monitor the Message Centre on Gateway's Home page for notification hobit fluma second for editatements an a regular basis.	. If you choose to sign up nine via BMO Nesbitt a Message Centre on Fou agree that it is your
A statements will be available for a statement will be available for the statement will be available for the statement of the	consent your statement way on the sin revery and retainsy your unt(s) at any time by your any account, athough it may any account, athough it may any contact your linestment.
Technical Requirements You comfirm that you are capable of vewing documents in PDP format or will down access, view or point these documents. You accounted and the energy is a sec- baced and maintain your access using a private user identification and pass or print documents from your computer.	special software is required to are website and that you must
Deemed Delivery You agree that any eStatement delivered to you is deemed to be delivered on the made available, and not on the day that you actually review the document. BMO I costs resulting from a failure to review statements.	
Amendments We will nodly you via the Message Centre on BMO Neshtt Burns Gateway Honn terms and conditions. You agree that your use of BMO Neshtt Burns Gateway a after we have posted the notice means that you agree to the terms and condition agree to a change in the terms and conditions, you must immediately change yo Senrices that all described above under Paper Delivery in order to necewe paper	ccount to access eStatements s as amended. ∦ you do not ur statement options under the
Contact Us You should contact us at 1-877-873-7664 if you are having trouble accessing or nr your computer. You understand that neither BMO Neisbitt Burns nor its informatio any losses or damages resulting in any delay or interruption in the transmission of	in provider shall be liable for
CANCEL ACCEPT 5	

You will be taken directly to the 'eServices' section (Figure 2).

3 Make your selection by clicking on the appropriate radio button.

4 Click 'Submit.

If the "Paper and eStatement" option is selected, the paper statement will be mailed and also available online. If the "eStatement only" option is selected and you agree to the terms and conditions, you will no longer receive paper statements by mail. If electronic delivery to an account owner fails, a paper copy may be delivered. Gateway will only display an account number if the statements can be viewed online and if the Gateway user is the account owner.

5 You will be prompted for the 'Terms and Conditions', which have to be reviewed and accepted to turn off paper statements

If two account owners are updating the statement options or if the option is changed several times within the same day, the update to the statement with the last time stamp will take effect.



### http://gateway.bmonesbittburns.com

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